



## **Floor Covering Adhesives Limited Warranty**

Royal Adhesives and Sealants, LLC, subject to the terms and conditions set forth below, warrants that its floor covering installation product or system (as defined below) will be free from defects in material or workmanship and will not fail under normal usage for the applicable warranty period indicated in the warranty length table attached to this warranty (“Warranty Length Table”) when used within its shelf life of one (1) year and in accordance with: (1) technical data sheets and written instructions, (2) applicable building codes and regulations, and (3) standard industry practices.

For purposes of this limited warranty, a system is a group of 2 or more products set forth in the Warranty Length Table used together in the same job installation and comprising 100% of the layers under the final floor surface. As a condition of warranty coverage, it is the sole responsibility of the installer, general contractor, architect of record or owner, to first determine the suitability and compatibility of the adhesive for the user’s intended use. For any product or system having a lifetime warranty period, a “lifetime” means for so long as the job installation remains unchanged by the original owner.

### **Exclusions from Warranty Coverage:**

This limited warranty does not apply to: structural failure; inadequate subflooring or improper subfloor preparation; excessive subfloor moisture or water damage; subfloor contamination; Acts of God, including but not limited to flooding, hurricane, earthquake, extreme environmental conditions, natural disaster or other events outside the control of the manufacturer; negligence; product misuse or abuse; failure to comply with technical data sheets or floor covering installation instructions, or applicable building codes and regulations, or standard industry practices; installation of non-first quality flooring; ordinary wear and tear; excessive structural movement; structural changes or abusive uses by occupant; failure to follow routine care and maintenance requirements.

Royal Adhesives and Sealants, LLC makes no other warranties, expressed or implied. **ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, ARE EXPRESSLY DISCLAIMED AND EXCLUDED, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE TO THE FULL EXTENT ALLOWABLE BY LAW.**

### **Filing a Claim:**

If a claim is suspected, Royal Adhesives and Sealants, LLC must be notified in writing within thirty (30) days of discovery of the alleged manufacturing defect at:

Royal Adhesives and Sealants, LLC  
Attn: Floor Covering Adhesives Technical Services  
863 South East Main St  
Simpsonville, SC 29681



Proof of purchase and lot number of product must be submitted with any notice of claim. Royal Adhesives and Sealants, LLC retains the right to physically inspect the installation sight and obtain samples from that installation to determine the validity of the claim.

**Exclusive Remedy:**

If the product is proven defective within the applicable warranty period, Claimant will receive as their exclusive remedy, replacement product. For select products as indicated in the “Warranty Length Table”, reimbursement of reasonable and substantiated costs for the replacement of only that specific portion of the original installation requiring replacement may be provided and prorated as follows: (Year 1) Material and 100% of reasonable labor costs; (Year 2) Material and 50% of reasonable labor costs, (Years 3 and beyond) Material only. Under no circumstances will Royal Adhesives and Sealants, LLC be responsible for indirect, special or consequential damages.



**Royal Adhesives and Sealants, LLC  
Floor Covering Installation Products Warranty Length Tables**

<b>Limited Product Warranty Length Table Product Replacement and Installation</b>			
	<b>One Year Warranty</b>	<b>Five Year Warranty</b>	<b>Matching Floor Lifetime Warranty</b>
<b>Multi-Purpose Adhesives</b>	SS 4092; SS 4094; SS 4096; SS 5060	SS 4099; SS 5080; DS 902	
<b>Resilient Adhesives</b>	FS 4223	FS 4323; FS 4500; FS 4700; FS 5082; Royal Spray Adhesive	
<b>Wood Adhesives</b>			MS 2009; MS 4010; MS EMC 2011; MS 3016; MS EMC 4011; MS IFS 4014

<b>Limited Product Warranty Length Table Product Replacement Only</b>	
<b>One Year Warranty</b>	
<b>Accessories</b>	M-2850; Detach; M-4259; M-363; M-355; M-4263; M-267; M-315; M-260; M-250; V-260; V-250; M-163; M-2001
<b>Surface Preparation Products</b>	Vitex PP Plus; Vitex Micro Finish; Vitex M-605; Vitex M-600; Vitex M-615; Vitex M-620; MVR 8000
<b>Resilient Adhesives</b>	Fusion X Wall Base Adhesive

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**Royal Adhesives and Sealants, LLC**  
**Floor Covering Installation Products Warranty Length Tables**

<b>Limited Systems Warranty Length Table</b>			
<b>Product Replacement and Installation</b>			
	<b>Three Year Warranty</b>	<b>Five Year Warranty</b>	<b>Matching Floor Lifetime Warranty</b>
<b>Multi-Purpose Adhesives</b>	SS 4092; SS 4094; SS 4096; SS 5060	SS 4099; SS 5080; DS 902	
<b>Resilient Adhesives</b>	FS 4223	FS 4323; FS 4500; FS 4700; FS 5082; Royal Spray Adhesive	
<b>Wood Adhesives</b>			MS 2009; MS 4010; MS EMC 2011; MS 3016; MS EMC 4011; MS IFS 4014

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